

**PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA
COMMISSION DIRECTIVE**

ADMINISTRATIVE MATTER

☐

DATE

July 20, 2016

MOTOR CARRIER MATTER

☐

DOCKET NO.

2016-241-E

UTILITIES MATTER

☒

ORDER NO.

2016-529

THIS DIRECTIVE SHALL SERVE AS THE COMMISSION'S ORDER ON THIS ISSUE.

SUBJECT:

DOCKET NO. 2016-241-E - Lakisha M. Bowers, Complainant/Petitioner v. South Carolina Electric & Gas Company, Defendant/Respondent - Staff Presents for Commission Consideration South Carolina Electric & Gas Company's Motion to Dismiss.

COMMISSION ACTION:

South Carolina Electric & Gas Company has moved to dismiss the complaint of Ms. Lakisha Bowers.

Ms. Bowers' complaint states that she would like to receive a different payment plan than she was offered in order to pay her electric bill. The complaint does not allege that SCE&G violated any laws or Commission regulations. The record reflects that the Company has made numerous efforts to work with Ms. Bowers in the past with regard to her bill, by agreeing to put her on a deferred payment plan several times. In each past case, Ms. Bowers has been unable or unwilling to follow through and make the necessary payments that would bring her account with SCE&G current. In the immediate case before us, SCE&G offered Ms. Bowers two payment options to keep from having her power disconnected, but Ms. Bowers was unhappy with these options. Ms. Bowers did not refute any of the Company's allegations in the verified Motion to Dismiss, but did respond indicating that she wanted a hearing to be conducted.

The record of this case indicates that Ms. Bowers was offered reasonable options to avoid having her power disconnected, and she cites no violation of any laws or regulations by the Company. However, Ms. Bowers has indicated that she wishes to pay her bill, and should have a final opportunity to settle her balance. Therefore, I move that Ms. Bowers be given thirty days from the date of the Order in this case to either bring her SCE&G account current or enter into a payment arrangement acceptable to both parties, and if she fails to achieve complete settlement, then the Company's Motion to Dismiss will be considered granted at the end of that thirty day period.

PRESIDING: WhitfieldSESSION: Regular

TIME: 2:00 p.m.

	MOTION	YES	NO	OTHER
ELAM	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
FLEMING	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
HALL	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
HAMILTON	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
HOWARD	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

RANDALL	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
WHITFIELD	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

(SEAL)



RECORDED BY: J. Schmieding